



## Terms and Conditions

applicable to end users

The company:

Address:

**El nec s.r.o., Jána Bottu 5, 080 01 Prešov, Slovakia**

VAT No.: SK2020522020

Contact data:

✉: **El nec s.r.o., Jana Bottu 5, SK - 08001 Presov, Slovakia**

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[www.elnec.com](http://www.elnec.com), e-mail: [elnec@elnec.sk](mailto:elnec@elnec.sk)

### 1. MAKING A PURCHASE:

- 1.1. You may order on-line on this web site.
- 1.2. Click 'Add to shopping cart' on any item that you wish to buy. Your items will be added to your shopping cart at the top of the right side of the page. If you wish to change the quantity, click 'Shopping cart'. You may then change the quantity to the desired amount and then click 'Recalculate price'.
- 1.3. After you have all of the items that you wish to purchase, click on 'Place order' in order to proceed with your online order. You will be asked for a few details that we need to be able to process the order.
- 1.4. You may decide to abort the order at any stage of this process before you click „Process order“.
- 1.5. Your placement of an order means that you have accepted all of these terms and conditions.

### 2. SALE PRICE (VAT):

- 2.1. Member country of the EUROPEAN UNION:
  - Sale price is net of VAT provided that buyer has got a valid VAT number, otherwise sale price is inclusive of VAT.
- 2.2. Other countries:
  - Sale price is net of VAT

### 3. DELIVERY:

- 3.1. Goods ordered before 10 a.m. (CET) will be usually despatched on the same working day provided that the goods are in stock and the payment for ordered goods is performed before despatching of the goods.
- 3.2. Should ordered goods become unavailable following your order, we will inform you by e-mail as soon as possible. You are entitled either to approve a new delivery time or cancel the placed order.
- 3.3. Delivery will be made to the address specified in the order in accordance with „Incoterms 2000“: FCA Presov.
- 3.4. El nec typically send Goods by DHL forwarder.
- 3.5. The buyer is responsible for obtaining any licence and documents complying with any import regulations in the country of importation.




### 4. COMPLIMENTARY TRANSPORT COSTS:

Note: applicable to buyers buying for quoted prices on this web site

- |  |                     |
|--|---------------------|
| 4.1. When buying converters or accessories only: | Price for transport |
| 4.1.1. When total buying price for goods is:     |                     |
| ○ \$ 100,- or less:                              | \$ 40,-             |
| ○ otherwise:                                     | \$ 30,-             |
| 4.2. When buying also programers:                |                     |
| 4.2.1. When total buying price for goods is:     |                     |
| ○ \$ 100,- or more:                              | \$ 55,-             |
| ○ \$ 400,- or more:                              | \$ 45,-             |
| ○ \$ 600,- or more:                              | \$ 35,-             |
| ○ \$ 800,- or more:                              | \$ 20,-             |
| ○ \$ 1 600,- or more:                            | for free            |

## 5. PAYMENT:

### 5.1. Payment methods:

- Payment from your PayPal account (provided that you have created PayPal account)
- Payment by credit Card or debit Card (CardPay)   
- Bank transfer - proforma invoice will be issued and send to your e-mail address on the basis of your order. As regards of bank charges, please choose "OUR" in the money transfer order. The goods can be sent only after the payment the total invoiced amount. The goods to your order is reserved for up to 7 working days only.

5.2. Elnec reserves the right to request payment in advance.

## 6. WARRANTY:

6.1. Elnec gives a guarantee on failure-free operating of the programmer and all its parts, materials and workmanship for the period according to this table from the date of purchase:

Ord. No.	product name	Warranty
60-0055	<i>BeeHive204AP</i>	3 years <sup>6.2</sup>
60-0054	<i>BeeHive208S</i>	3 years <sup>6.2</sup>
60-0053	<i>BeeHive204</i>	3 years <sup>6.2</sup>
60-0052	<i>BeeProg2</i>	3 years <sup>6.2</sup>
60-0051	<i>BeeHive8S</i>	3 years <sup>6.2</sup>
60-0049	<i>BeeHive4+</i>	3 years <sup>6.2</sup>
60-0044	<i>BeeProg+</i>	3 years <sup>6.2</sup>
60-0038	<i>SmartProg2</i>	3 years <sup>6.2</sup>
60-0045	<i>T51prog2</i>	1 year <sup>6.2</sup>
60-0046	<i>PIKprog2</i>	1 year <sup>6.2</sup>
60-0047	<i>MEMprog2</i>	1 year <sup>6.2</sup>
60-0039	<i>MEMprogL</i>	1 year <sup>6.2</sup>
60-0022	<i>SEEpog</i>	1 year <sup>6.2</sup>
70-xxxx	<i>socket converters</i>	1 year <sup>6.3</sup>

6.2. This warranty is limited to 25,000-cycles on DIL ZIF socket (or 10,000-cycles on other ZIF sockets).

6.3. This warranty is limited by mechanical lifetime of ZIF sockets. The lifetime of ZIF sockets is different at particular converters and you can find it on our web site: **Products – Socket Converters** ... click on desired kind of converter.

6.4. If the product is diagnosed as defective, Elnec or the authorized repair center will repair or replace defective parts at no charge. Parts used for replacement and/or whole programmer are warranted only for the remainder of the original warranty period.

6.5. For repair within the warranty period, the customer must prove the date of purchase.

6.6. The warranty does not apply to products that are of wear and tear or mechanically damaged. Equally, the warranty does not apply to products opened and/or repaired and/or altered by personnel not authorized by Elnec, or to products that have been misused, abused, accidentated or that were improperly installed.

6.7. For unwarrantable repairs you will be billed according to the costs of replacement materials, service time and freight. Elnec or its distributors will determine whether the defective product should be repaired or replaced and judge whether or not the warranty applies.

## 7. FORCE MAJEURE:

7.1. We shall not be liable to you or be deemed to be in breach of this conditions by reason of any delay in performing or any failure to perform any of our obligations if the delay or failure was due to any cause beyond our reasonable control. The following shall be regarded as causes beyond our reasonable control:

- Explosion, flood, tempest, fire or accident.
- War or threat of war, sabotage, insurrection
- Import or export regulations or embargoes.

**8. GENERAL:**

8.1. The Contract shall be governed by the laws of Slovakia.

8.2. The Eltec company owns full copyright in respect of the goods and its reproduction in whole or part is prohibited without the company's prior written consent.