

Transport instructions

(Applies to European Union countries only)

Add an accompanying **document** (usually Proforma invoice or Delivery note) to the shipment and follow the instructions depending on the contents of the shipment:

Elnec products to be repaired or to be returned

- **quote the RMA** (see NOTES below) **in the document** and place it also in the **DELIVERY ADDRESS** (see below) **on the box**
- add the **copy of your purchase invoice** to the box

Use our DELIVERY ADDRESS:

Elnec s.r.o.
RMA: "R-"
Jana Bottu 5
080 01 Presov
Slovakia
Phone: +421 51 7734328

NOTES:

- **RMA** (Return Merchandise Authorization) should be assigned by Elnec during previous e-mail communication in the particular case in question, shaped like: **"R-"**
- Generally, quote the RMA in subject of any relating e-mail correspondence in this matter
- Elnec s.r.o. reserves the right to apply additional charge or reject your shipment, if you have disregarded some of the instructions above